

Corbenic Camphill Community Care Home Service

Drumour Lodge
Trochry
Dunkeld
PH8 ODY

Telephone: 01350 723 206

Type of inspection: Unannounced
Inspection completed on: 9 March 2018

Service provided by:
Corbenic Camphill Community

Service provider number:
SP2003002110

Care service number:
CS2003009749

About the service

Corbenic Camphill Community is a care home registered to support up to 40 adults with learning disabilities. Those using the service live in seven group homes cared for by house co-ordinators and co-workers. One of the group homes is designed for older residents, and this building also includes four separate studio flats for residents who would like to develop more independence. More independent bedsit type accommodation is also available within the main house. The community also has a large number of workshops attended daily by residents. Camphill Central Scotland Trust is the owner of the land and buildings which are rented to the registered charity Corbenic Camphill Community Ltd. The manager is responsible for the day-to-day running of the community.

Corbenic Camphill Community is also registered to provide a small support service for up to five service users per day, Monday to Friday.

Corbenic's stated aim is "to provide a safe and fulfilling living environment, within the principles of the Camphill Movement".

The service has been registered since April 2002.

What people told us

During the inspection we spent time in two of the houses in the community. Some people were able to tell us what they thought about living at Corbenic. They made comments such as:

"I like my new room, I was able to decorate it how I liked and it really suits me."

"I like living here."

"The staff are good, and I get on well with (named staff member)."

"I like my work, and there's always something happening."

"I love living here."

We also observed very positive interactions between staff and people who used the service.

Self assessment

We did not request a self-assessment this year. We discussed and considered the service's own development plan as part of this inspection.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	not assessed
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

What the service does well

During the inspection we sampled some care plans and could see that information in support plans gave a good picture of the support needs and interests of individual service users. Risk assessments had also been completed, and these appeared to be comprehensive, looking at a range of issues and the control measures in place to reduce risk.

We saw that there was information relating to legal status, and this included use of the Mental Welfare Commission Adults with Incapacity checklist and copies of the legal documentation relating to Guardianship.

We carried out a short audit of medication within two of the houses, and could see that protocols were in place for medication prescribed on an 'as required' basis, for example for emergency rescue medication. We could also see that there was evidence of regular and appropriate referrals to health services and health screenings. In all files that we sampled we saw that there was a completed Health Passport, and these appeared to give comprehensive detail on information which may be required in an emergency.

During the inspection we spent some time in two of the houses in the community, and we observed some positive and responsive interactions between staff and people who used the service.

Following a restructure of the management team, there appeared to be a much clearer picture of management responsibilities. There had been development opportunities for the management team to discuss transition issues, and this had identified what the team would like to keep, or to change, and what needs to be developed. This would appear to have been a useful and positive process. Training and development had been put in place in relation to leadership issues. Regular leadership team meetings and board meetings gave opportunities to discuss development issues. A supervision process was in place for permanent staff, and this appeared to have positive outcomes for staff.

Corbenic meetings where all staff and service users came together to discuss topical issues and decide on any action continued to be held monthly.

The service had developed a walk-through audit which looked at residents, the environment, procedures/recordings, and staffing. This was a red/amber/green system identifying progress on actions. A questionnaire for service users had also been developed to seek their opinions on the care and support they received. The service had put in place a development plan for the service which looked at the possibility of major building works on the campus in the form of a community building. .

What the service could do better

We were unable to confirm from records that six-month reviews had taken place at appropriate intervals, and will be making a recommendation about this. **See recommendation 1.**

Although information in Individual Assessment and Care Plans gave a good picture of individuals, these were not outcome focussed and should identify the person's aims or outcomes first before dependency. Some care plans needed more detail, or more reference to Positive Behaviour Support plans if these are in place, especially those relating to the management of behaviour.

Some information in documents such as the Health Passport did not appear to be reflected in Care Plans, for example a preference for softer textured foods.

Where household remedies are in use, the service should ensure that information is available for example how to recognise pain in any individual, and that documents reflect that medication is an analgesic, for example paracetamol was included for mild colds and flu and not as an analgesic.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. The service should ensure that all people who use the service should have the opportunity to take part in a review of their support needs every six months, or sooner if their needs change. Records of these reviews should be available.

National Care Standards Care Homes for Older People - Standard 6: Support Arrangements

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings
28 Mar 2017	Unannounced	Care and support 4 - Good Environment Not assessed Staffing 4 - Good Management and leadership 4 - Good
31 Aug 2015	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good
29 Aug 2014	Unannounced	Care and support 5 - Very good Environment 5 - Very good

Date	Type	Gradings	
		Staffing Management and leadership	5 - Very good 4 - Good
28 Aug 2013	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 4 - Good
27 Nov 2012	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 4 - Good Not assessed Not assessed
27 Nov 2012	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 4 - Good Not assessed Not assessed
21 Aug 2012	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 3 - Adequate 5 - Very good 4 - Good
12 Mar 2012	Unannounced	Care and support Environment Staffing Management and leadership	4 - Good Not assessed Not assessed Not assessed
15 Nov 2011	Unannounced	Care and support Environment Staffing Management and leadership	3 - Adequate Not assessed Not assessed Not assessed
10 Jan 2011	Announced	Care and support Environment Staffing Management and leadership	5 - Very good Not assessed Not assessed Not assessed
4 Aug 2010	Unannounced	Care and support Environment	5 - Very good Not assessed

Date	Type	Gradings	
		Staffing	Not assessed
		Management and leadership	5 - Very good
19 Mar 2010	Announced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
30 Jun 2009	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	3 - Adequate
		Management and leadership	4 - Good
27 Mar 2009	Unannounced	Care and support	4 - Good
		Environment	3 - Adequate
		Staffing	Not assessed
		Management and leadership	3 - Adequate
4 Dec 2008	Announced	Care and support	4 - Good
		Environment	3 - Adequate
		Staffing	4 - Good
		Management and leadership	3 - Adequate

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Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

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